

# THE EHCP HUB



In some cases, children and young people with a neurodevelopmental condition will require an Education, Health and Care Needs Assessment (EHCNA), leading to an Education, Health and Care Plan (EHCP). Southend Borough Council's SEN Team has changed how it processes requests for EHCNA, how it issues and maintains Education, Health and Care Plans (EHCPs) and how it reviews and monitors those EHCPs.

For some time now, the SEN Team has been a paperless service. In September 2020, it launched an online portal called the EHC Hub. The intended purpose of the Hub is to streamline processes and ensure that it provides an open, transparent system that engages parents, carers, settings and professionals.

The Hub allows parents or carers to track their child or young person's assessment and see who has been asked to provide advice. When registered, parents or carers can upload their comments and views, including photos and videos, as part of the EHC needs assessment or annual review process. The child or young person is also able to contribute in this way.

The child or young person's educational setting and any professional working with them will also register and contribute their views within the EHC Hub. They can upload reports so that relevant and up to date information is shared with you, the SEN Team and the other professionals involved. The portal will ensure that parents/carers and anyone working with the child/Young person has access to the same information, at the same time, reducing the need for information to be repeated.

The EHC Hub provides transparency about decisions as soon as they are made, with information that is clear and accessible to all those involved in the assessment or review process.

To access further information about the Hub, including videos on how to use it, visit the Local Offer web page; [www.livewellsouthend.com/kb5/southendonsea/directory/advice.page?id=3Jv9ZPxATIQ](http://www.livewellsouthend.com/kb5/southendonsea/directory/advice.page?id=3Jv9ZPxATIQ)